

# Converged Services, LLC

*Converging Information and Telecommunications Technologies*

## Converged Services, LLC Service Disabled Veteran Owned Small Business (SDVOSB)

8311 Brier Creek Parkway  
Suite 105-404  
Raleigh, NC 27617

[www.convergedUSA.com](http://www.convergedUSA.com)

### **WHY CONSIDER USING CONVERGED SERVICES, LLC**

- Expert Program and Project Management Skills
- IT Solutions Design & Delivery
- Expert Planning and Implementation Resources
- Experienced Contract Specialists
- Telecommunications Solutions Design & Delivery
- Managed Services Solutions and Delivery

### **WHAT KIND OF TASKS CAN YOU USE CONVERGED SERVICES FOR?**

NAICS CODE	Description	Size
541512	Computer Systems Design Services	Small
541513	Computer Facilities Management Services	Small
541611	General Management Consulting Services	Small
811213	Communication Equipment Maintenance	Small
541613	Marketing Consulting Services	Small
541618	Other Management Consulting Services	Small
561311	Employment Placement Agencies	Small
561320	Temporary Help Services	Small
238210	Wiring Installation Contractors	Small

### **HOW DO YOU GET STARTED?**

- **Contact: Mark Haupt, 919.293.1280, [Info@ConvergedUSA.com](mailto:Info@ConvergedUSA.com)**
- Create or deliver a Statement of Work including deliverables and specific tasks,
- Release information to Converged Services for bid and delivery, and
- Relax while having your work performed by highly qualified resources.

***Converging Information Technology and Telecommunication Solutions***

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1.919.293.1280



## **Task Descriptions**

### **Systems Operations & Maintenance**

- IT Strategic Planning, Program Assessment, and Studies
- Database Design and Administration and Data Storage Management
- Emerging Technologies
- Independent Verification and Validation
- Information Architecture Analysis and Web Object Indexing
- Information Management Life Cycle Planning/Support
- Integration Support
- Mainframe/Data Processing System Support
- Network Support (incl. IDN, LAN, WAN, Inter/intra/extranet)
- Office Automation Support/Help Desk Support
- Performance Measures and Metrics Planning
- Systems Management Support
- Technical Support
- Test and Evaluation Support

### **Information Systems Engineering**

- Chief Information Officer (CIO) Support
- Computer Security Awareness, and Training
- Disaster Recovery, Continuity of Operations, and Contingency Planning
- Hardware and Software Maintenance and/or Licensing
- Independent Verification and Validation (Security)
- Privacy Data Protection
- Public Key Infrastructure (PKI)
- Secure Managed Email Service (SMEMS)
- Security Certification and Accreditation
- Systems Vulnerability Analysis/Assessment and Risk Assessment
- System and Software Design, Development, Engineering, and Integration
- Information Technology (IT) Strategic Planning, Program Assessment, and Studies
- Business Process Reengineering (BPR)
- Software Life Cycle Management (SLCM)